

AACM UAV System Personal Account User Manual (English Version)

Ver: 1.2

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1. Register Account

Open the web browser, enter the URL of the online system in the address bar, the browser will enter the login page, select English, as shown in Figure 1, and click the [Register] button.

The screenshot shows the login page for the Online Application for drone operation permit. At the top, it displays the logo and name of the Civil Aviation Authority of Macau (CAAM) in Chinese, Portuguese, and English. Below the logo, the title "Online Application for drone operation permit Account Login" is centered. The page contains three input fields: "Email", "Password", and "Captcha". To the right of the "Captcha" field is a captcha image showing the number "1159". Below the input fields are two links: "Forget Password" and "Register". The "Register" link is highlighted with a red rectangle. Below these links is a large blue "Login" button. At the bottom left, there is a link for "User Manual". At the bottom right, there are links for "繁體中文" (Traditional Chinese) and "English". The footer at the bottom center reads "© 2021 Online Application for drone operation permit".

Figure 1

The system will proceed to the registration page, as shown in Figure 2.


Select "Personal" as the account type;

If the years of age is less than 18 years old, you need to fill in the guardian's information;

The email address is very important. After registration, the email address cannot be modified, and the account needs to be activated through the email address. Only after activation you can log in to the online system;

To register an account, you must check the website terms of use and privacy statement;

澳門特別行政區
REGIÃO ADMINISTRATIVA ESPECIAL DE MACAU

 民航局
AUTORIDADE DE AVIAÇÃO CIVIL
CIVIL AVIATION AUTHORITY

Online Application for drone operation permit

Register


Already have an account? Please [Login](#)

Personal

NAME

Date of Birth YYYY-MM-DD

0



Macau Permanent ID

ID No.

Nationality

Home or Organization Address

Email

Very important: The email address will be used for account activation.

+853

Mobile No.

Password

The password is 6~16 characters long and must contain uppercase and lowercase English letters and numbers.

Reconfirm Password

Captcha

8458

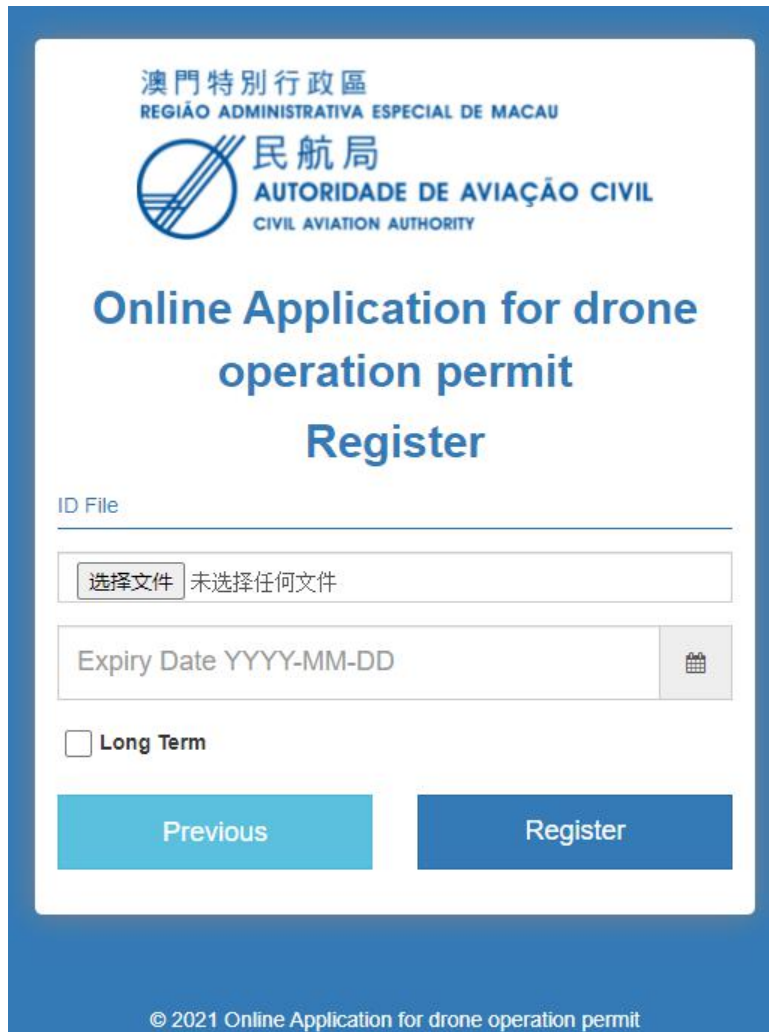
☐ I am willing to accept the terms of use and privacy policy.

Next

© 2021 Online Application for drone operation permit

Figure 2

Click the [Next] button, and the system will jump to the page shown in Figure 3. You need to upload a copy of your identification document. If your ID has a long-term validity, you do not need to enter the expiration date, just click the long-term option. If you are under the age of 18, you also need to upload a copy of the guardian's Identification document.



The screenshot shows a web form for registering for a drone operation permit. At the top, the logo of the Civil Aviation Authority of Macau is displayed, with text in Chinese (澳門特別行政區), Portuguese (REGIÃO ADMINISTRATIVA ESPECIAL DE MACAU), and English (CIVIL AVIATION AUTHORITY). Below the logo, the title 'Online Application for drone operation permit Register' is centered. The form includes an 'ID File' upload section with a button labeled '选择文件' (Select File) and the text '未选择任何文件' (No file selected). Below this is an 'Expiry Date' field with the placeholder 'YYYY-MM-DD' and a calendar icon. A checkbox labeled 'Long Term' is also present. At the bottom of the form are two buttons: 'Previous' and 'Register'. The footer of the page reads '© 2021 Online Application for drone operation permit'.

Figure 3

After clicking the [Register] button, the system will jump to the page shown in Figure 4, prompting to activate the account via email.



Figure 4

After successful activation via email, the system will jump to the page shown in Figure 5, prompting that the account has been activated. At this time, you can log in to the system, but you need to wait for the authority to pass the manual identity verification before you can conduct your drone operation.



Figure 5

2. Forget Password

On the login page, as shown in Figure 6, click the [Forget Password] button.

Online Application for drone
operation permit
Account Login

Email

Password

Captcha

4764

Forget Password Register

Login

User Manual 繁體中文 English

Figure 6

The system will proceed to the password reset page, as shown in Figure 7, enter the email address used for account registration, and click the [Submit] button, the system will prompt on the current page that the request of password reset has been successfully submitted, as shown in Figure 8.

Online Application for drone
operation permit
Password reset

Email

Reconfirm Email

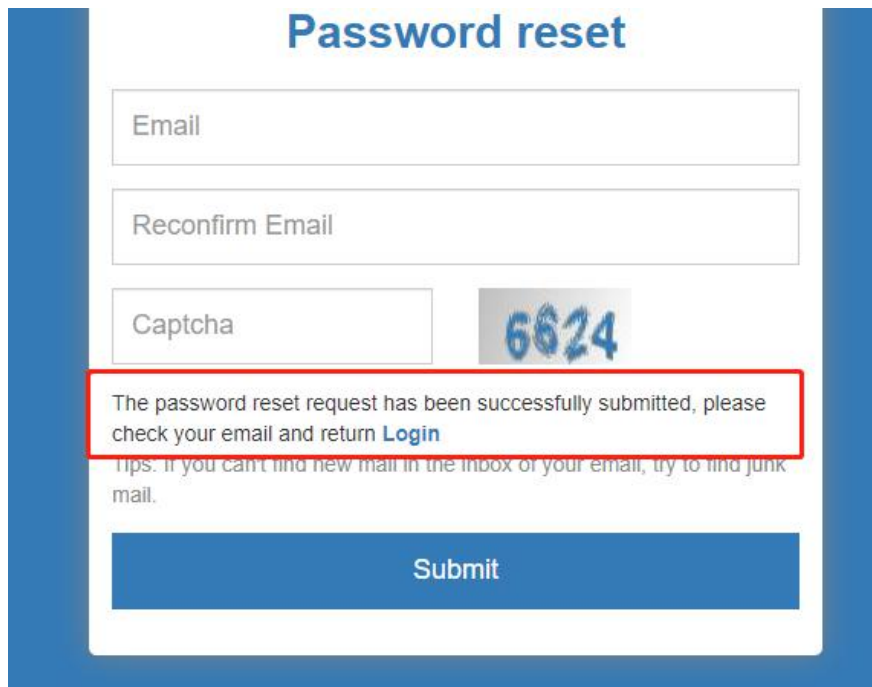
Captcha

3778

After submission, the system will send an email to the email address you provided.
Tips: If you can't find new mail in the inbox of your email, try to find junk mail.

Submit

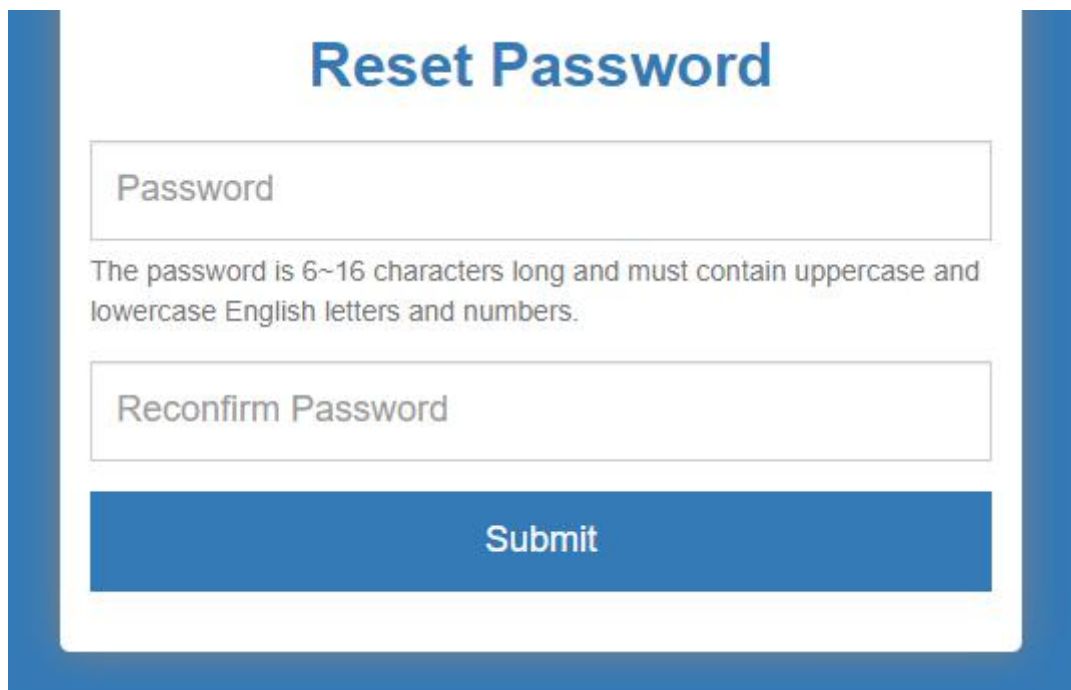
Figure 7



The screenshot shows a web form titled "Password reset" in blue text. The form is enclosed in a white box with a blue border. It contains three input fields: "Email", "Reconfirm Email", and "Captcha". To the right of the "Captcha" field is a small image showing the number "6624". Below these fields is a red rectangular box containing the text: "The password reset request has been successfully submitted, please check your email and return [Login](#)". Below this message is a blue button labeled "Submit".

Figure 8

After receiving the email, click Reset Password in the email, it will proceed to the page presented in Figure 9 and just enter the new password.



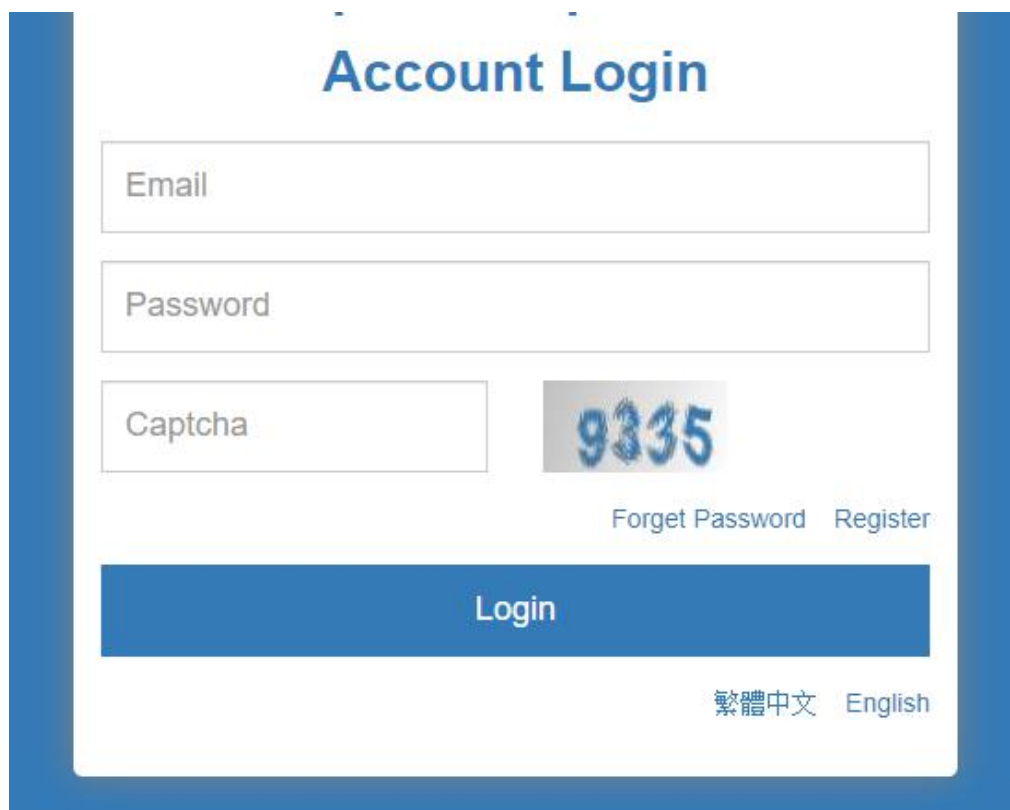
The screenshot shows a web form titled "Reset Password" in blue text. The form is enclosed in a white box with a blue border. It contains two input fields: "Password" and "Reconfirm Password". Below the "Password" field is a text message: "The password is 6~16 characters long and must contain uppercase and lowercase English letters and numbers." Below the "Reconfirm Password" field is a blue button labeled "Submit".

Figure 9

3. Login and Logout

3.1. Login

Enter the login page of the system, as shown in Figure 10. Enter the email address and password, and click the [Login] button to log in to the system. If the login fails, the system will display related error prompts, as shown in Figure 11;



Account Login

Email

Password

Captcha

9335

[Forget Password](#) [Register](#)

Login

[繁體中文](#) [English](#)

Figure 10

Account Login

You must correct the following errors before continuing. ×

- Email and password do not match.

support@gmail.com

Password

9335

1168

[Forget Password](#) [Register](#)

Login

[繁體中文](#) [English](#)

Figure 11

3.2. Logout

If the login is successful, the system will enter the page shown in Figure 12. You can log out of the system in the upper right corner of the page, click the [Logout] button, and the user will log out of the system and return to the login page.

support@gmail.com [繁體中文](#) **Logout**

My Drone Activity

- My Drone Activity
- My Drone
- My Drone Incident Report
- Notice

Account Center

- Account Info
- Operator License
- Change Password

Unread Notices

No.	Application Type	Application Time	All Status	Operation
	TEST	2021-07-28 14:41:32	Details	
	TEMP NFZ	2020-12-14 16:32:24	Details	

1 2

My Drone Activity

Your account information is undergoing manual identity verification by the Civil Aviation Authority, after the verification is passed, you can apply for activity.

Real-time Flying **Special Application** (Application Type Description)

No. Application Type Application Time All Status Operation

You have not yet applied for drone activity, please apply.

© 2021 Online Application for drone operation permit

Figure 12

4. Account Info

Every time you log in to the system, the system displays the "My Drone Activity" page by default, as shown in Figure 13. Because the account information is undergoing manual identity verification by the Civil Aviation Authority, it is not possible to notify or apply for drone activity.

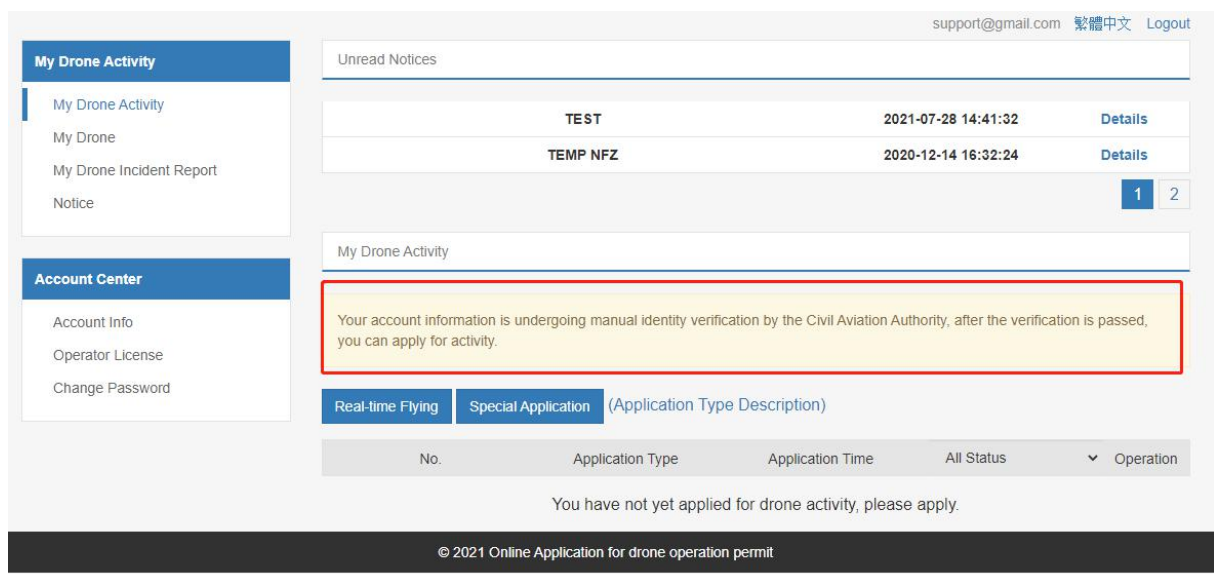


Figure 13

Click the [Account Info] button in the account center, the system will enter the account information page, as shown in Figure 14, the system prompts that the information is under review, after the completion of the review, the authority will send an email to notify that the information has been reviewed, and the account status changes to " Verified", as shown in Figure 15.

My Drone Activity

- My Drone Activity
- My Drone
- My Drone Incident Report
- Notice

Account Center

- Account Info
- Operator License
- Change Password

Account Info

Your modified information has been submitted, please wait patiently for manual review.

Edit Account Info

Info Status : **To be verified**

Applicant Type : Personal

Applicant No. : 10016

Name : 陳大文

Date of Birth : 2000-09-01

ID Type : Macau Permanent ID

ID No. : T123456

Nationality : 中國

Email : support@gmail.com

Email Activation Time : 2021-09-29 15:16:42

Mobile No. : +853 6355 1234

Fax No. :

Register Time : 2021-09-29 15:16:29

Organization Address : 澳門

ID File : Preview **re-upload**

Expiry date : 2026-11-30

Figure 14

My Drone Activity

- My Drone Activity
- My Drone
- My Drone Incident Report
- Notice

Account Center

- Account Info
- Operator License
- Change Password

Account Info

Edit Account Info

Info Status : **Verified**

Applicant Type : Personal

Applicant No. : 10016

Name : 陳大文

Date of Birth : 2000-09-01

ID Type : Macau Permanent ID

ID No. : T123456

Nationality : 中國

Email : support@gmail.com

Email Activation Time : 2021-09-29 15:16:42

Mobile No. : +853 6355 1234

Fax No. :

Register Time : 2021-09-29 15:16:29

Organization Address : 澳門

ID File : Preview **re-upload**

Expiry date : 2026-11-30

Figure 15

Upload a copy of Identification document:

Re-upload a copy of the identification document and click the [re-upload] button, as shown in

Figure 16, the system will enter the page for uploading a copy of the valid identification document, select the identification document to be upload and enter its expiration date, and click the [Submit] button. Re-uploading a copy of the identification document requires manual review by the Civil Aviation Authority.

Account Info / Upload

after update, the information needs to be manual identity verification by the Civil Aviation Authority before you can apply for activity.

ID File: 未选择任何文件

Expiry Date: ☐ Long Term

Figure 16

Modify account information:

Click the [Edit Account Info] button, as shown in Figure 17, the system will display the page for modifying account information. Modifying account information requires manual review by the Civil Aviation Authority.

Account Info / Edit

after update, the information needs to be manual identity verification by the Civil Aviation Authority before you can apply for activity.

Name:

Date of Birth:

ID Type: ▼

ID No.:

Nationality:

Mobile No.:

Fax No.:

Address:

My Drone Activity

- My Drone Activity
- My Drone
- My Drone Incident Report
- Notice

Account Center

- Account Info
- Operator License
- Change Password

Figure 17

5. Operator License

Click the [Operator License] link in the account center, as shown in Figure 18. This part of the file needs to be uploaded by the authority. If this document is applicable and available, as shown in Figure 19, you can download the relevant document.

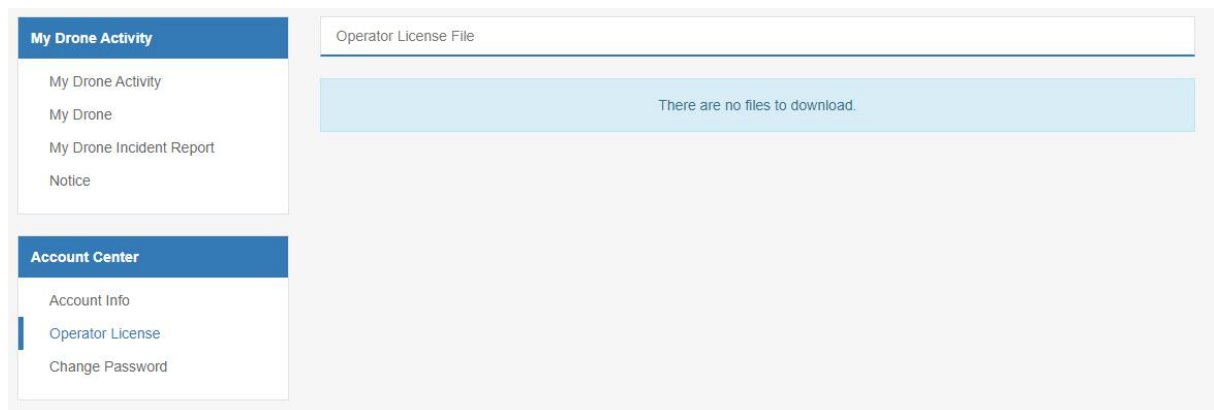


Figure 18

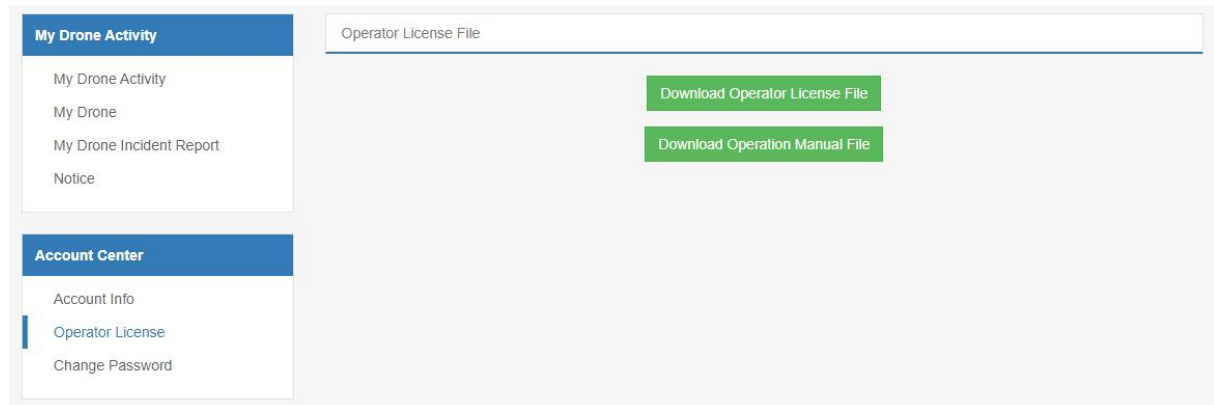


Figure 19

6. Change Password

Click the [Change Password] button in the account center, as shown in Figure 20, you can modify the login password, enter the original password and the new password, and the new password must be input twice before it can be successfully modified.

My Drone Activity

- My Drone Activity
- My Drone
- My Drone Incident Report
- Notice

Account Center

- Account Info
- Operator License
- Change Password

Change Password

Old Password :

New Password :

The password is 6~16 characters long and must contain uppercase and lowercase English letters and numbers.

Reconfirm Password :

Submit

Figure 20

7. Notice

Click the [Notice] button, as shown in Figure 21, it will list all the recent notice records, among which the black and bold records indicate the unread records.

Click the [Mark all as read] button to mark all unread records as read records.

support@gmail.com 繁體中文 Logout

Notice Listing

Mark all as read

Title	Time	Operation
TEST	2021-07-28 14:41:32	Details
TEMP NFZ	2020-12-14 16:32:24	Details
military activity	2020-12-09 16:15:23	Details

Figure 21

Click the [Details] button, as shown in Figure 22, you can enter the notification details page to view the content of the notification.

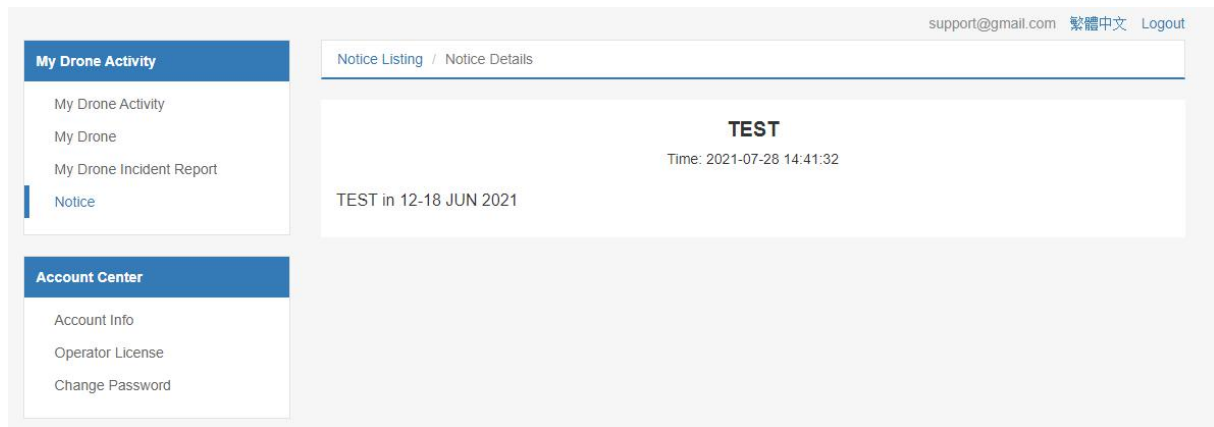


Figure 22

If there is a new unread notice, when browsing other pages, there will be an unread notice at the top of the page, as shown in Figure 23.

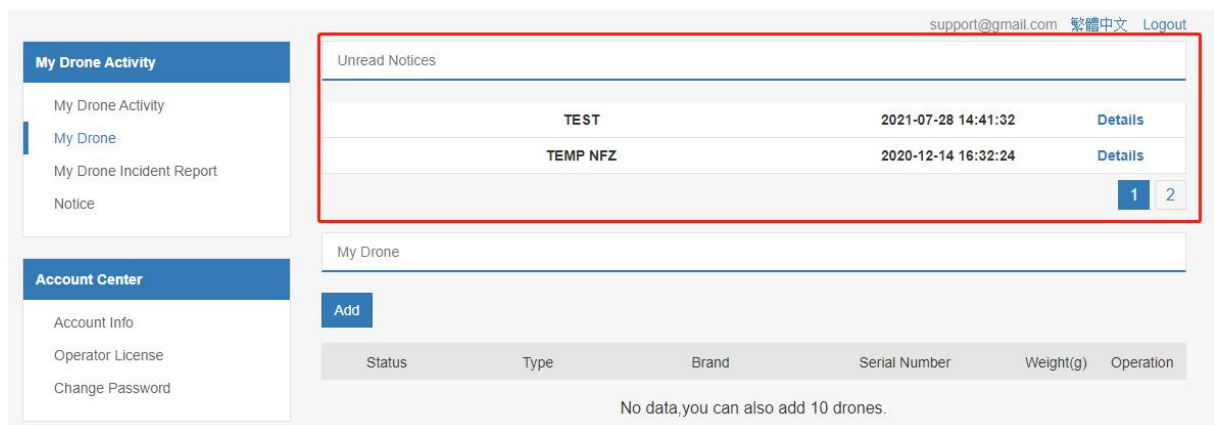


Figure 23

8. My Drone

Click on the [My Drone] button, as shown in Figure 24, which lists all the added drones. The drone data also needs to be manually reviewed by the Civil Aviation Authority. It is necessary to add drone data before notifying or applying for drone operations.

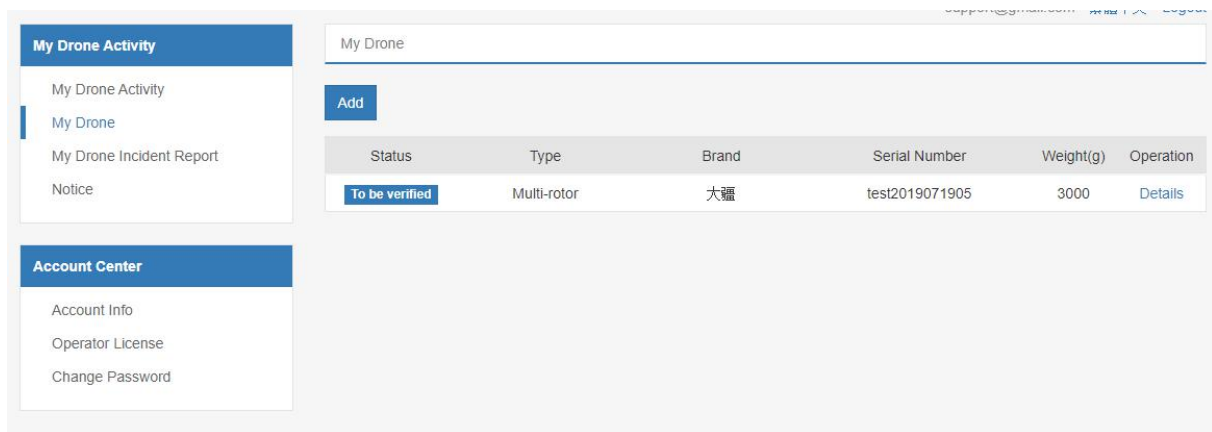


Figure 24

Click the [Add] button, as shown in Figure 25, you can add drones. Each drone must upload the appearance picture and serial number picture of the drone. Only up to 10 drones can be added.

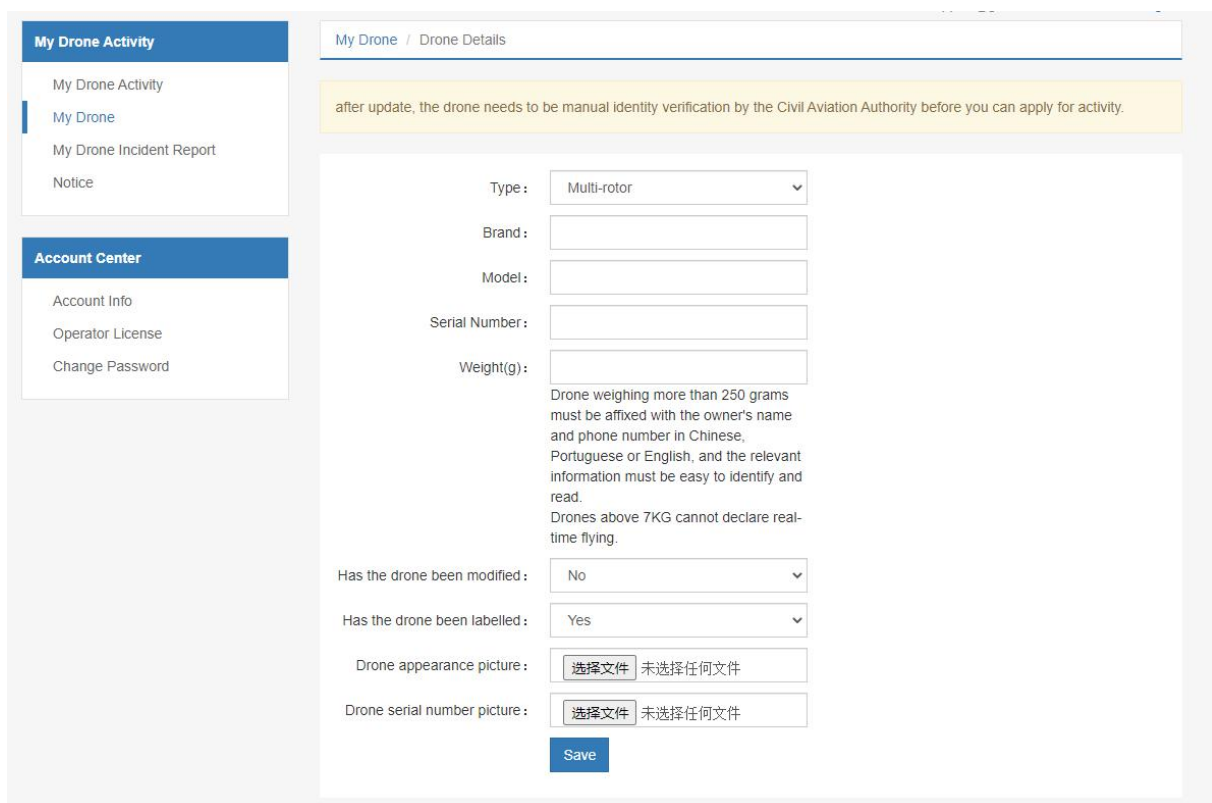


Figure 25

Click on the [Details] button, as shown in Figure 26, you can modify the drone's data. Every time you modify the data, the data need to manually reviewed by the Civil Aviation Authority. Only after the review is completed, the drone operation can be allowed.

My Drone Activity

- My Drone Activity
- My Drone**
- Notice

Account Center

- Account Info
- Change Password

My Drone / Drone Details

Type: Multi-rotor

Brand: Dajiang

Model: 147258

Serial Number: test19111005

Weight(g): 1000

Drone weighing more than 250 grams must be affixed with the owner's name and phone number in Chinese, Portuguese or English, and the relevant information must be easy to identify and read.

Has the drone been modified: No

Has the drone been labelled: Yes

Drone appearance file: No file chosen

Drone serial number file: No file chosen

Figure 26

After the review is completed, as shown in Figure 27, the UAV status displays "Verified".

My Drone Activity

- My Drone Activity
- My Drone**
- My Drone Incident Report
- Notice

Account Center

- Account Info
- Operator License
- Change Password

My Drone

Status	Type	Brand	Serial Number	Weight(g)	Operation
Verified	Multi-rotor	大疆	test2019071905	3000	Details

Figure 27

9. My Drone Activity

Click the [My Drone Activity] button, as shown in Figure 28, to list all drone activity records. Click the [All Status] drop-down list, you can filter the corresponding drone activities according to the status.

UAV activities are divided into real time flying and special application. Real time flying refers to the release of drones in compliance with the regulations of the Air Navigation Regulations

Macao. A notification must be completed before the operation, while special applications refer to risky drone operation, It is necessary to obtain the permission issued by the Civil Aviation Authority before the such drone operations.

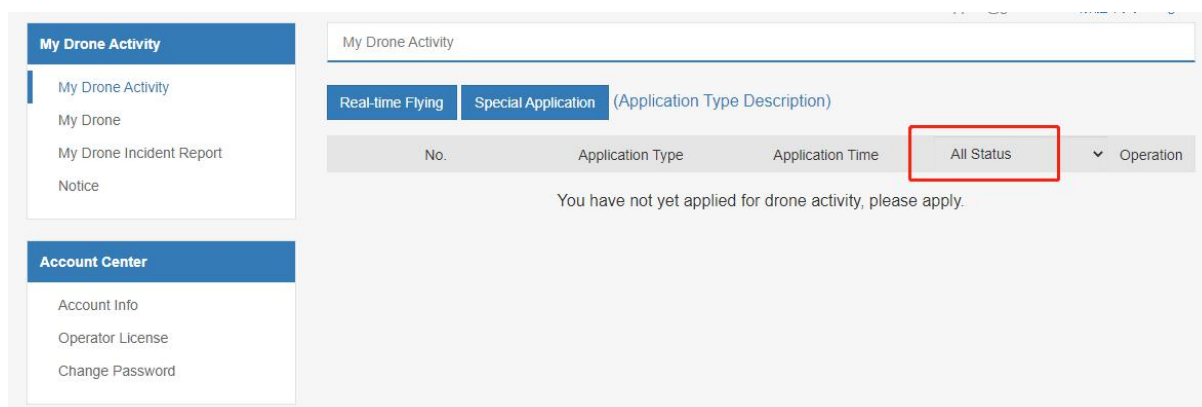


Figure 28

9.1. Real-time Flying

點擊【Real-time Flying】按鈕，申請無人機活動分三步：Read and agreed to the regulatory requirements、Basic Info and Flying Location。

第一步：Read and agreed to the regulatory requirements:

需要閱讀並同意規章要求，如圖 29 所示；

第二步：Basic Info:

如圖 30 所示，放飛用途必填；

申請人資料和操作員資料只能是本人，這部分資料不能修改；

無人機資料，可以點擊【Select】按鈕，如圖 31 所示，可以在本頁面選擇相應的無人機到本次申請；

填完資料之後，點擊【Next】按鈕，進行放飛地點操作。

Click the [Real-time Flying] button to notify for drone operation with three steps: Read and agreed to the regulatory requirements, Basic Info and Flying Location.

The first step: Read and agreed to the regulatory requirements:

Need to read and agree to the regulatory requirements, as shown in Figure 29;

Step 2: Basic Info:

As shown in Figure 30, the purpose of flying is required;

The applicant information and operator information can only be the operator himself/herself, and this part of the information cannot be modified;

For drone information, you can click the [Select] button, as shown in Figure 31, you can select the corresponding drone on this page to notify for this time;

After filling in the information, click the [Next] button to proceed to the flying location page.

My Drone Activity / Create

☐ Have read and agreed to the regulatory requirements

Next

My Drone Activity

- My Drone Activity
- My Drone
- My Drone Incident Report
- Notice

Account Center

- Account Info
- Operator License
- Change Password

Figure 29

My Drone Activity / Apply

1 Basic Info 2 Flying Location

Application Type: Real-time Flying

Fly Use:

Purpose:

Applicant Info

Name:	陳大文	Mobile No.:	+853 63551234
Email:	support@gmail.com	Date of Birth:	2000-09-01 (21)
ID Type:	Macau Permanent ID	ID No.:	T123456
Address:	澳門		

Operator Info

Name:	陳大文	Mobile No.:	63551234
ID Type:	Macau Permanent ID	ID No.:	T123456
Nationality:	中國		

Drone Info

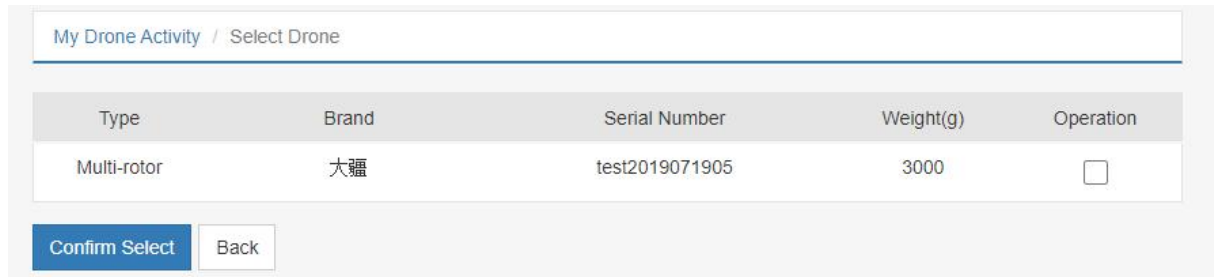
Select

Type	Brand	Model	Serial Number	Weight(g)	Operation
No Data.					

☐ Ensure that account info and drone data are correct

Next

Figure 30



Type	Brand	Serial Number	Weight(g)	Operation
Multi-rotor	大疆	test2019071905	3000	<input type="checkbox"/>

[Confirm Select](#) [Back](#)

Figure 31

第二步，Flying Location:

如圖 32 所示，系統需要獲取當前的地理位置，所以需要允許系統獲取地理位置；即時放飛只能在飛行限高圖中的 A、B 和 C 區，可以點擊【Height Limit Chart】按鈕，查看 A、B 和 C 區位置；

The second step, Flying Location:

As shown in Figure 32, the system needs to obtain the current geographic location, so it needs to allow the system to obtain the geographic location;

Real time flyng can only be conducted in the Zones A, B and C in the chart within the flight height limit. You can click the [Height Limit Chart] button to view the locations of the zones A, B and C in pdf file;

If the geographic location acquired by the system is the red area on the map, the system will prompt that no drone operations are allowed in the no-fly zone. At this time, you need to move to a non-no-fly zone, and then click [Reacquire Location] to reacquire the geographic location;

Click the [Apply to Fly] button to start flying.

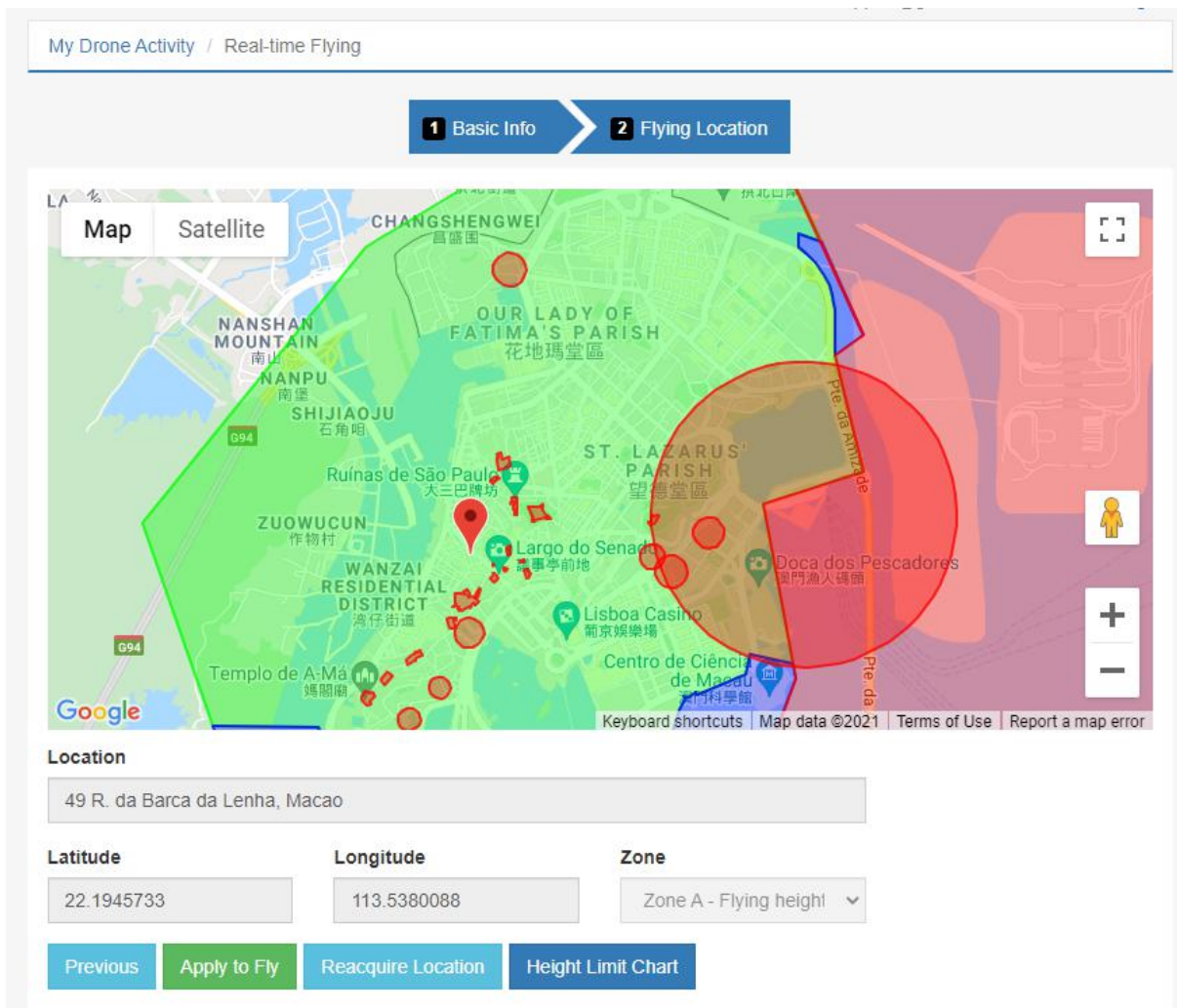


Figure 32

As shown in Figure 33, this is the details of the drone activity you just applied for. When the flying is over, you need to click the [End Flying] button in the flying location to end the drone operation.

Status: **In Progress**

No.: 10132/AACM-UAV/2021

Application Type: Real-time Flying

Application Time: 2021-09-29 16:50:41

Approval Time: 2021-09-29 16:50:41

Operating Date: 2021-09-29 to 2021-09-29

Fly Use: Personal/Leisure and entertainment

Purpose:

Applicant Info

Name: 陳大文

Mobile No.: +853 63551234

Email: james@wideboxmacau.com

Date of Birth: 2000-09-01 (21)

ID Type: Macau Permanent ID

ID No.: T123456

Address: 澳門

Operator Info

Name: 陳大文

Mobile No.: +853 63551234

ID Type: Macau Permanent ID

ID No.: T123456

Nationality:

Drone Info

Type	Brand	Model	Serial Number	Weight(g)	Operation
Multi-rotor	大疆	147258	test2019071905	3000	Unfold

Flying Location

Location	Latitude and Longitude	Zone	Flying Height (m)	Operation
49 R. da Barca da Lenha, Macao	22.1945733 113.5380088	Zone A	150	End Flying Flying Record

Figure 33

9.2. Special Application

Click the [Special Application] button, as shown in Figure 34, there are three steps to apply for the drone activity: Basic Info, Flying Location and File.

The first step, Basic Info:

A detailed description of the purpose of drone operation is required;

The applicant information and operator information can only be the person himself/herself, and this part of the information cannot be modified;

The drone data and other operation details are the same as the real-time flying;

After filling in the information, click the [Next] button to proceed to the flying location operation.

My Drone Activity / Apply

1 Basic Info

2 Flying Location

3 File

Application Type: Special Application
Fly Use:
Purpose:

Applicant Info

Name: 陳大文
Email: support@gmail.com
ID Type: Macau Permanent ID
Address: 澳門
Mobile No.: +853 63551234
Date of Birth: 2000-09-01 (21)
ID No.: T123456

Operator Info

Name: 陳大文
ID Type: Macau Permanent ID
Nationality: 中國
Mobile No.: 63551234
ID No.: T123456

Drone Info

Select

Type	Brand	Model	Serial Number	Weight(g)	Operation
No Data.					

Next

Figure 34

The second step, Flying Location:

As shown in Figure 35, when you select the flying location on the map, the system will automatically fill in the location and coordinates. You need to manually fill in the operating date and time, the radius and height of the flight, and click the [Save] button to save the location;

After adding the location, click the [Next] button to proceed with the file operation.

Regarding the date and time filled in, it means from 2021-10-17 to 2021-10-23, the flight can be operated from 09:00 to 12:00 every day.

My Drone Activity / Special Application

1 Basic Info

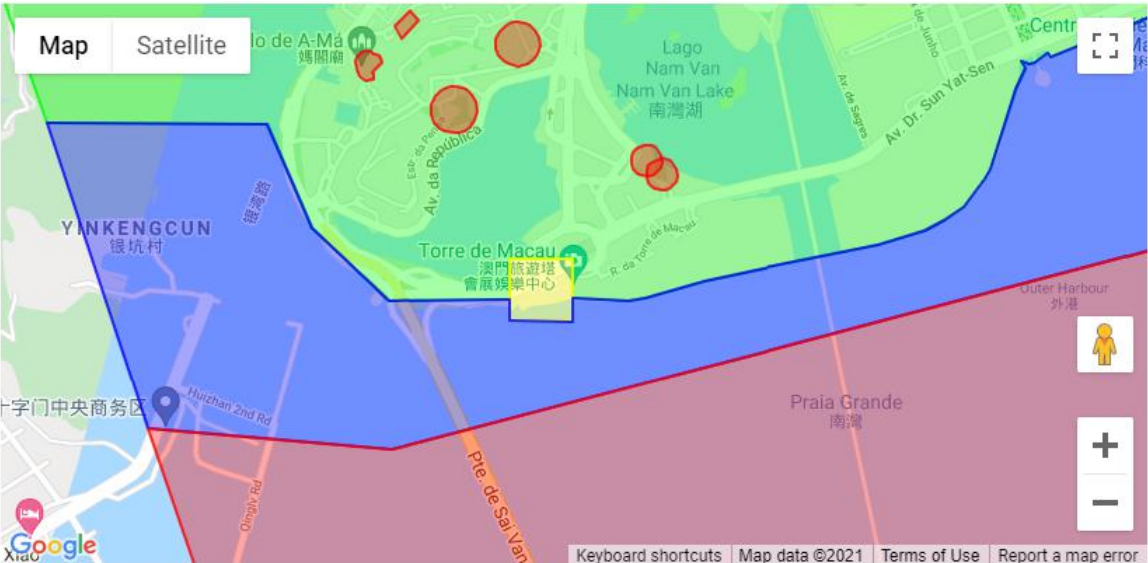
2 Flying Location

3 File

No-fly Zone have added 0 locations, and you can add 5 more locations.

Map

Satellite



Keyboard shortcuts | Map data ©2021 | Terms of Use | Report a map error

Start Date	End Date	Start Time	End Time
2021-10-17	2021-10-23	09:00	12:00

Location

Latitude	Longitude	Radius (m)	Flying Height (m)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

No-fly Zone	Night Fly
<input type="text"/>	Yes

Previous

Save

Height Limit Chart

Figure 35

The third step, File:

As shown in Figure 36, you can selectively upload the corresponding files;

My Drone Activity / Submit Application

1 Basic Info

2 Flying Location

3 File

File	Remark	Operation
Flight plan (including operating range, flight altitude, operating date, operating time, etc.)		Upload
Emergency procedures for drone operation		Upload
Copy of Drone operator qualification, relevant license or training certificate		Upload
Entrusted documents from event organizers or entities		Upload
Exemption from Relevant entity (e.g. for drone flying over protected buildings)		Upload
Risk assessment report		Upload
Other supportive document	<input type="text"/>	Upload

[Previous](#)
[Submit Application](#)

Figure 36

Click the [Submit Application] button to complete the application, and the application can be cancelled before the approval is granted. Before the application is processed, you can still edit and resubmit the application.

During the review and approval process, if the submitted application materials are insufficient, the system will notify you via email and the system will also prompt, as shown in Figure 37 and Figure 38, and then re-edit and re-submit the application.

My Drone Activity

Real-time Flying

Special Application

(Application Type Description)

No.	Application Type	Application Time	All Status	Operation
10133/AACM-UAV/2021	Special Application	2021-09-29 17:18:39	Processing(Pending supplementary documentation)	Details
10132/AACM-UAV/2021	Real-time Flying	2021-09-29 16:50:41	Finished	Details

Figure 37

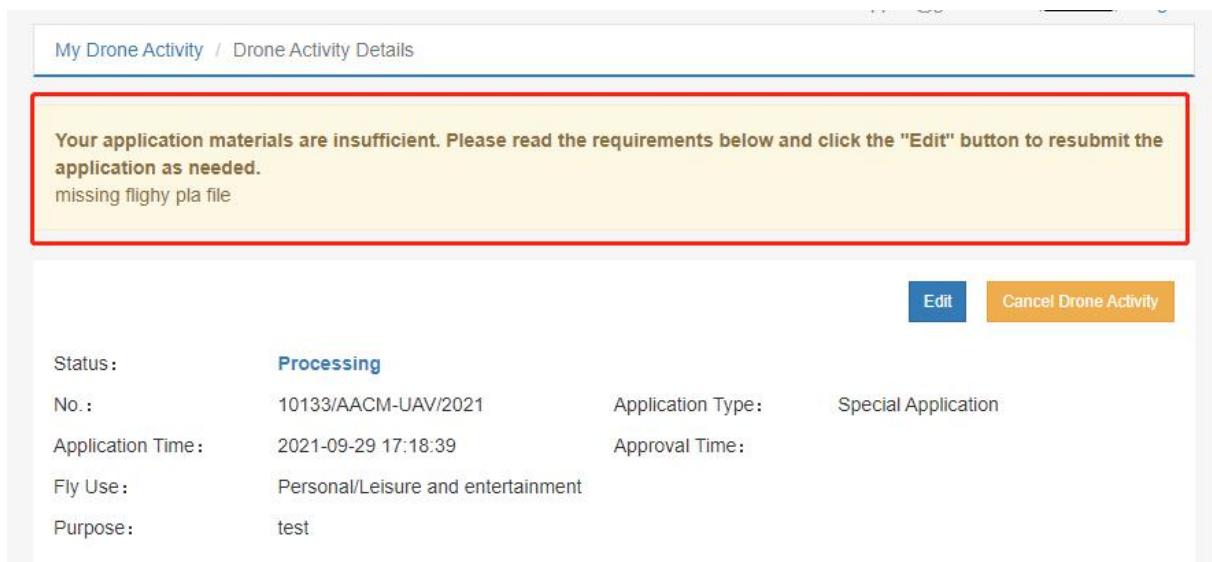


Figure 38

After the application is approved, you can download the activity permit through the system, as shown in Figure 39.

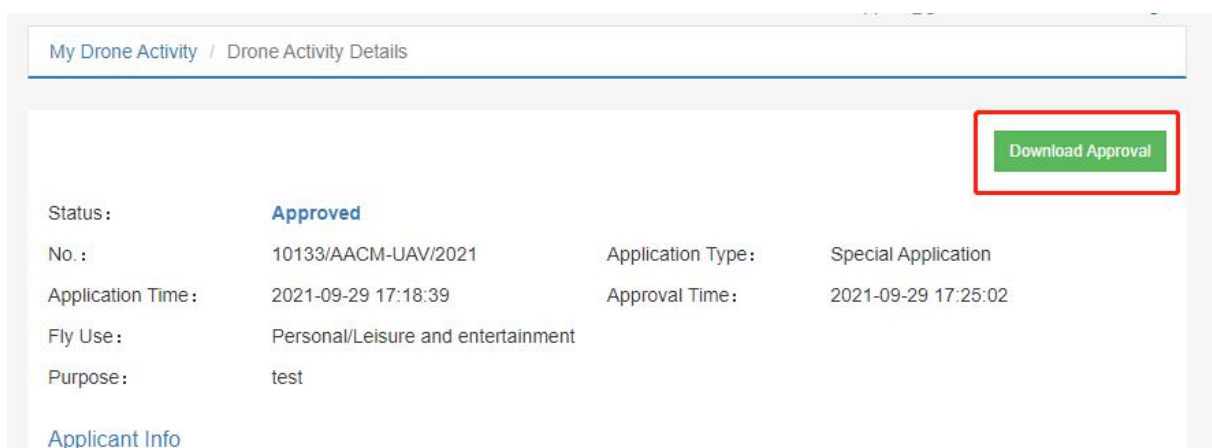


Figure 39

9.3. Flying Drone

After the special application is approved, it needs to be reported to the system for each flight, as shown in Figure 40.

Flying Location

Date	Location	Radius (m)	Flying Height (m)	No-fly Zone	Night Fly	Operation
2021-10-17 to 2021-10-23 09:00 - 12:00	Macau Tower, Macao Latitude: 22.179775161509692 Longitude: 113.53704929351807	50	100	No	No	Start Flying Flying Record

File

Figure 40

Click the [Start Flying] button, if it is not within the flying time range of the application, the system will make a corresponding prompt, as shown in Figure 41.

My Drone Activity / Drone Activity Details

Can't fly now, your flight time is 2021-10-17 to 2021-10-23 09:00 - 12:00(Daily).

[Download Approval](#)

Status: **Approved**

No.: 10133/AACM-UAV/2021 Application Type: Special Application

Application Time: 2021-09-29 17:18:39 Approval Time: 2021-09-29 17:25:02

Fly Use: Personal/Leisure and entertainment

Purpose: test

Figure 41

If it is within the flying time range, as shown in Figure 42, the system will get your current location. Please allow the system to get your geographic location. You also need to select the drone that is flying this time, and click the [Save] button to start flying. The range in the red circle in the picture is the range at the time of application. Please conduct your drone operation within this range.

When you have finished flying, you need to click on the [End Flying] button.

[My Drone Activity](#) / [Drone Activity Details](#) / [Start Flying](#)

Map

Satellite

Keyboard shortcuts | Map data ©2021 | [Terms of Use](#) | [Report a map error](#)

Location: Torre / Tunnel Rodoviaros, Macao

Latitude: 22.17997386025

Longitude: 113.53709220886

Select drone to flying

Type	Brand	Serial Number	Weight(g)	Operation
Multi-rotor	大疆	test2019071905	3000	<input type="checkbox"/>

Tips: Please follow the operator and drone selected at the time of application for flying activities.

Save

Reacquire Location

Figure 42

10. My Drone Incident Report

Click the [My Drone Incident Report] link, as shown in Figure 43, to list all drone incident report records.

My Drone Incident Report					
Add					
Incident Time	Operator	Serial Number	Weight(g)	Incident Type	Operation
2021-09-29 09:09	陳大文	test2019071905	3000	Remote Control Signal Failure	Details

Figure 43

Click the [Add] button, as shown in Figure 44, to add an incident report.

My Drone Incident Report / Incident Report Details

Flying Activity No.(if any):

Incident Time:

YYYY-MM-DD HH:mm

Operator:

陳大文

Mobile No.:

+853 63551234

Drone Model:

Select Drone

Drone Serial Number:

Drone Weight(g):

Incident Type:

Remote Control Signal Failure

Address:

Description:

Suggestion:

☐ Involved Casualties

☐ involved Property Damage

Save

Figure 44

Click the [Details] button, as shown in Figure 45, you can modify the drone accident report data and delete the drone accident report.


[My Drone Incident Report](#) / Incident Report Details

Flying Activity No.(if any):

10133/AACM-UAV/2021

Incident Time :

2021-09-29 09:09



Operator :

陳大文

Mobile No. :

+853 63551234

Drone Model :

147258

Select Drone

Drone Serial Number:

test2019071905

Drone Weight(g):

3000

Incident Type :

Remote Control Signal Failure

▼

Address :

澳門

Description :

失控

Suggestion :

☐ Involved Casualties

☐ involved Property Damage

Save

Delete

Figure 45